

What is the single most important reason why you chose to become certified to the standard?

Taken from 2015 Orion Registrar Customer Satisfaction Survey

R2:2013 will help us expand our shredding operation and preserve the environment.
Maintain market leadership
We want to grow our company while setting the standards for this industry
To improve our company and processes
To continually improve our environmental performance and to demonstrate this dedication to customers, suppliers, regulators, etc
We wanted another quality perspective-we change to Orion from another CB in 2012.
We became certified due to our sustainability focus.
Continuous improvement. New set of eyes looking at our QMS.
Both to serve our current clients better and to expand sales by showing our commitment to quality
The quality of our products were poor and needed a frame work to do much better.
DOE Orders require that we have an EMS that conforms to the ISO 14001 Standard. Certification is the easiest way to demonstrate conformance.
We wanted a system to standardize our procedures to ensure better customer service, product consistency and profitability
To deploy and effective Quality Management System
To demonstrate to the public that our organization is a good steward of taxpayer dollars and is committed to effectiveness and efficiency
Enhancement of Quality Management System to improve quality and service
Our parent company is certified and required us to do the same
20 years ago when we were first certified it was to meet customer requirements but we continue with it because it helps our reputation and business.
Most of our customers are certified and they expect their suppliers to be as well. We were already satisfying and exceeding our customers' expectations, being certified just makes it easier to be qualified by them.
To put in place a set of procedures to assist in our manufacturing and quality processes.
Credibility with our stakeholders
We became certified to better serve our customers and to expand sales.
TO ADD VALUE TO OUR OPERATION
Our purpose was three fold. To save money, better serve our customers, and expand our sales.
Company initiative
Combination of contractual obligation, increase sales and operational efficiencies and improvements
Current customers requires ISO certification & is also helpful for future customers
Better internal organizational strength
To improve our operations
To have a quality management system in place to get better at what we do
To have a quality management system compliant with ISO 9001:2008
Better business performance
To better manage our environmental impact.
In anticipation of upcoming requirement
Customer request
To help us standardize procedures and ensure consistent processes and service
To demonstrate responsibility; to grow and improve as an organization; to expand customer base
We had a poor Quality System and ISO forced us to do things right.
Potential for all of the above
for continuous quality improvement
Client requirement
We wanted a framework to improve and hone our organization as we grow.
We became certified to ensure we have a robust QMS to serve the top three reason listed above.
We maintain our certification to continually improve our business and processes